

# Installations Amidst COVID-19

As restrictions surrounding COVID-19 are lifted, our team at *SimplyHome* continues to make the health and safety of our customers our top priority. We remain committed to bringing you innovative solutions that empower independence. As we resume installations, we want you to understand our expectations and guidelines for installations, both as a customer and as an installer.

## Installers

Confirm you have zero COVID-19 symptoms before going into a home for an install.

Wear the following personal protective equipment (PPE) throughout the duration of the install: gloves, masks and foot coverings. Please bring your own set. If necessary, the on-site contact will have a back-up set.

Individuals in the home will either vacate the home completely for the duration of the install, or isolate themselves to a room other than the one being worked on by the installer to limit exposure.

A handwashing station will be made available to you upon arrival to the home.

## Customers

Confirm you have zero COVID-19 symptoms before allowing an install to occur.

One set of personal protective equipment (PPE) will be included in your shipment from *SimplyHome*. Please provide this to the installer if they do not have their own set. PPE must be worn throughout the duration of the install.

Please make a handwashing station available to the installer.

Remain isolated from the installer. We recommend the residents of the home vacate for the duration of the install or remain in a room other than the rooms the installer is accessing. Under both circumstances, a parent, guardian, or staff member must be on-site throughout the install.

All necessary technology training will be completed virtually to limit exposure.

Regularly wipe down surfaces frequently used in the home with an approved disinfectant. Pay close attention to door handles, countertops and faucets.

## Everyone

Wash your hands frequently with soap and water.

Avoid touching your face, eyes, mouth and nose.

Maintain distance between yourself and others.

The guidelines listed above serve as general practice for *SimplyHome* installs. Please reference your local and state guidelines as they may provide additional insight.

